

## Bug Fixes

**ID :** 1273**Fixed in version :** 3.1.5**Short Description:** Crash pdfdevice**Full Description:** PDFDevice crashes with some prints, I suppose it depends to some strange characters**Comments :** ~~~27Jun14 10:15 Brainy Data Response~~~

The issue was caused by Windows 7 not having installed a suitable true-type font for displaying some of the 'special' chinese characters within the report. As a substitution font, the system returned a non-true-type font which for some reason failed to map to any of the fonts known by PDFDevice (it was this that caused the crash). We have now changed our code to reject non-true-type substitution fonts which ultimately will mean that the 'special' characters will not be displayed correctly, unless the client installs a true-type font that supports them, such as "Arial Unicode MS". We have also made save the code that caused the crash when PDFDevice fails to map an unknown substitution font that was created by the system.

~~~27Jun14 07:45 Brainy Data Response~~~

We have tested the provided report and were unable to make it crash on Windows XP. We tried Omnis Studio 6.0.2, 5.2.2 and 5.1.

However, we were able to make it crash on Windows 7, indicating it is a platform specific issue which we are currently investigating. We will contact you as soon as we know more.